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REPLY UNDER 37 C.F.R. § 1.116
EXPEDITED PROCEDURE - EXAMINING GROUP 2100

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In re Application

Inventors: Stewart, et al.

Appln. No.: 09/785,693

Confirm. No.: 3894

Filed: February 16, 2001

Title: CONVERSATION MANAGEMENT
SYSTEM FOR ENTERPRISE WIDE
ELECTRONIC COLLABORATION

PATENT APPLICATION

Art Unit: 2154

Examiner: Chankong, Dohm

Customer No. 23910

CERTIFICATE OF MAILING UNDER 37 C.F.R. § 1.8

I hereby certify that this correspondence is being deposited in the United States Postal Service with sufficient postage as first class mail in an envelope addressed to Mail Stop AF, Commissioner for Patents, P.O. Box 1450, Alexandria, VA 22313-1450, on March 14, 2005.

(Attorney Signature)

Karl F. Kenna, Reg. No. 45,445

Signature Date: March 14, 2005

RESPONSE TO OFFICE ACTION UNDER 37 C.F.R. § 1.116

Do not enter
4/12/05

Mail Stop AF
Commissioner for Patents
P.O. Box 1450
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Sir:

This RESPONSE is in reply to the Final Office Action mailed January 14, 2005.

Amendments

Please amend the above-identified application as follows:

Amendments to the Claims begin on Page 2.

Remarks begin on Page 7.

DO NOT ENTER

4/12/05